FlareSystems

Customer Success Story

Desjardins Group is the leading cooperative financial group in Canada and the fifth largest cooperative financial group in the world with assets of C$260 billion. Desjardins serves more than 7 million members and clients through a network of 795 Service Outlets and 335 "Caisses", and employs more than 47,000 workers. For more information, visit **Desjardin's quick facts**.

⟩ Challenge

Identifying threats with limited time and resources

The Desjardins Group was facing the challenge of balancing all of its cyber-threat intelligence (CTI) activities without missing any critical information or operation. The team knew that monitoring events on darknet platforms was an important process that could help generate additional actionable intelligence reporting. They were doing a regular watch over these websites but the process was manual and tracking just a few websites required a considerable amount of time, compared to other data sources such as IOC feeds that could be interfaced directly with their threat intelligence platform.

> **" Firework enables us to react quickly when threats are publicized, protecting our brand and our financial resources. "**
>
> **- Jean-Sébastien Pilon, Principal Director**
> Security & Innovation, Desjardins Group

〉 Solution

Firework intelligence platform

The CTI team at the Desjardins Group started using Firework to monitor the darknet automatically. Alerts were put in place and the cybersecurity specialists began searching the illicit websites through the online interface.

〉 Benefits

Faster reaction times, better understanding and productivity

The Desjardins Group saw an immediate decrease in reaction times and a major increase in the comprehension of the threat landscape targeting their company. The periodic darknet scan the team had been doing manually could now be completed without human assistance while covering dozens more platforms than before. More potential threats were being identified, and the team now had more time to analyze them. The ability to pivot on data points and run searches across all the darknet data gave them a much deeper insight on the threats they were discovering.

The apprehension that events on a darknet market or forum might be happening without their knowledge gave way to a peace of mind with the presence of Firework's alerting system. Automating the darknet monitoring process gave the team more time to focus on critical issues and helped them achieve greater results when trying to correlate darknet data with real-time incidents. Instead of being a complex time-consuming task, the process became almost as simple to handle as any other IOC or data feed integration, leading to a reduction in funds accessed by cybercriminals and protecting the reputation of the company.

Try Firework now

Request demo

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